

## AID Network Adequacy Guidelines and Targets

45 CFR § 156.230 requires that Qualified Health Plans (QHPs) “...maintain a network that is sufficient in number and types of providers, including providers that specialize in mental health and substance abuse services, to assure that all services will be accessible without unreasonable delay.” AID has developed the following network adequacy targets and data submission requirements to ensure adequacy of provider networks in QHPs offered in the Federally-Facilitated Marketplace (FFM). Failure to meet these standards may not preclude participation in the FFM in the first year of evaluation, but may require additional justification. AID will evaluate whether or not the targets should be adopted as QHP standards in future years.

### ***Accreditation***

Issuers are required to receive accreditation on network policies and procedures from a qualifying accreditation entity (NCQA or URAQ) prior to submission of plan year 2015 QHPs. Proof of accreditation must be submitted with the QHP application (SERFF binder).

### ***Time and Distance Targets***

PCP standard: 1 provider within 30 miles or 30 minutes

Specialty Care: 1 provider within 45 miles or 45 minutes

QHP Issuers must submit GeoAccess maps for Primary Care Physicians and Mental and Behavioral Health Physicians showing geographic coverage of 30-mile radius for PCPs and 45 mile radius for Mental and Behavioral Health Providers.

Justification is required if these targets are not met for PCP and Specialty Care.

### ***Provider-Enrollee Ratio Targets***

1 Primary Care Physician per 2600 enrollees.<sup>1</sup>

Justification should be provided for any PCP that does not meet this target.

### ***Network Data Collection Requirements***

Network data must be submitted for each coverage area. The data request format will be established by AID and published in a bulletin prior to the QHP certification period. Data request elements will likely include fields in the table below.

#### ***Example Network Adequacy Data Request***

<b>Field</b>	<b>Explanation</b>
Provider or Site Name	Site name or Physician
Provider Address	

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<sup>1</sup> This aligns with Medicaid primary care case manager provider-enrollee ratio standard

Zip	
National Provider Identifier	10 digit ID
Provider Phone	
Provider Email Address	
Type/Specialty	Standardized list
Essential Community Provider	[Select one or more types from list, i.e. "DSH, Critical Access Hospital, Title X Family Planning Clinic]
Federally-Qualified Health Center	Yes/No
Accepting New Patients	Yes/No
Hours of Operation	i.e. Total Office Hours, After Hours Indicator
Clinic or Individual	
Full Time Employees	
Physician – Patient Ratio	
Languages Spoken	
Wheel Chair Accessibility	
Provider's Gender	
Physician Extenders	i.e. PAs, NPs

***Standards for Essential Community Providers***

Issuers must complete and submit the Essential Community Providers template and must include in the template all qualifying ECPs in the network. Qualifying ECPs include providers described in section 340B of the PHS Act and section 1927(c)(1)(D)(i)(IV) of the Social Security Act. AID will review plans according to the ECP standards in the April 5, 2013 Letter to Issuers unless CCIIO releases additional guidelines prior to the plan year 2015 certification period.

ECPs should be submitted in the FFM ECP template and the ECP Category below should be indicated (as in plan year 2014 QHP Certification). Additional ECP data will be submitted through the network adequacy data request described above.

*FFM Categorization of ECPs in ECP Data Submission Template*

<b>ECP Categories</b>	<b>ECP Providers</b>
FQHC	FQHC and FQHC look-alike clinics, Native Hawaiian Health Centers
Ryan White Provider	Ryan White HIV/AIDS Providers
Family Planning Provider	Title X Family Planning Clinics and Title X Look-Alike Family Planning Clinics
Indian Provider	Tribal and Urban Indian Organization Providers
Hospital	Disproportionate Share Hospitals (DSH), Children's Hospitals, Rural Referral Centers, Sole Community Hospitals, Free-standing Cancer Centers, and Critical Access Hospitals
Other ECP Provider	Sexually Transmitted Disease (STD) Clinics, Tuberculosis (TB) Clinics, Hemophilia Treatment Centers, and Black Lung Clinics

***Provider Directories***

45 CFR Section 156.230(b) states that "... a QHP issuer must make its provider directory for a QHP available to the Exchange for publication online in accordance with guidance from the Exchange and to potential enrollees in hard copy upon request. In the provider directory, a QHP issuer must identify providers that are not accepting new patients..." AID is further requiring that online provider directories are available in Spanish and must be updated prior to recertification.

***Specialty Services***

AID is in the process of developing a rule with guidelines for in-state coverage of specialty services (i.e. transplant, burn center), including services provided at Centers of Excellence. More details forthcoming.

***Wait Times and Accessibility***

Wait times and accessibility targets will not be included in the AID Network Adequacy standard but will be referred to quality planning efforts.